



## Report of the Cabinet Member for Health and Wellbeing

### Child and Family Services Scrutiny Performance Panel – 30<sup>th</sup> October 2017

#### PERFORMANCE OF CHILD AND FAMILY SERVICE

<b>Purpose</b>	To present Child and Family Service's (CFS) performance report for September 2017 and the second quarter performance 2017.
<b>Content</b>	This report includes detailed analysis of performance within CFS and includes the areas of leaving care, adoption and youth offending (YOS)
<b>Councillors are being asked to</b>	Provide their views on the performance within CFS, identifying areas of sustained or improved performance, areas where improvement is required and the actions required to remedy underperformance.
<b>Lead Councillor(s)</b>	Councillor Mark Child, Cabinet Member for Health and Wellbeing
<b>Lead Officer(s)</b>	Julie Thomas, Head of Service (CFS) Val Jones, Regional Manager of WB Adoption service Kelly A'hearne, Assistant Director Barnardo's.
<b>Report Author</b>	Owen Davies, Performance Manager

# Child & Family Services Performance Report

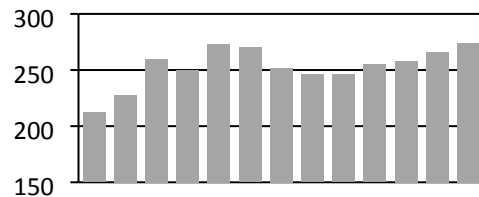
V1  
September 2017

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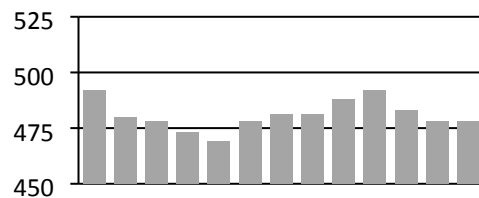
## Where we are – at a glance...

There are **274** (266) Children on the Child Protection Register



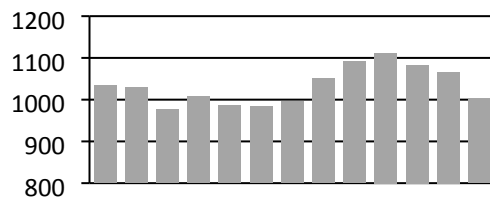
This is an **increase of 8** from last month.

There are **478** (478) Looked After Children



This is the same number as last month.

There are **1000** (1066) Children in Need of Care and Support



This is a **decrease of 66** from last month.

## Foreword from Head of Service

Dear Colleagues,

This is the first report for the autumn period and there is some indication the work we are undertaking in preparation for the redesign of Supported Care Planning (SCP) – timescale for full implementation being February 2018 - is beginning to see some results. With the schools returning September can be a very busy month, however it appears the volume of work is being managed effectively at our front door with a decrease in referrals this month. This has translated to a lower number of assessments being required and a decrease in the number of CINCS cases being carried within SCP. This is entirely consistent with our aspirations for the Family Support Continuum (FSC), with families receiving support at an earlier stage reducing the need for more specialist intervention from CFS.

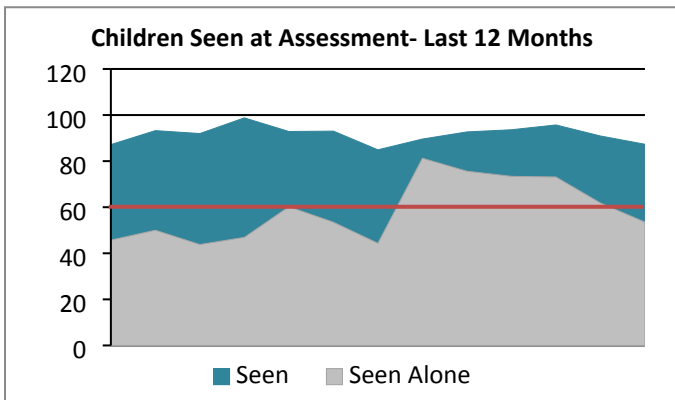
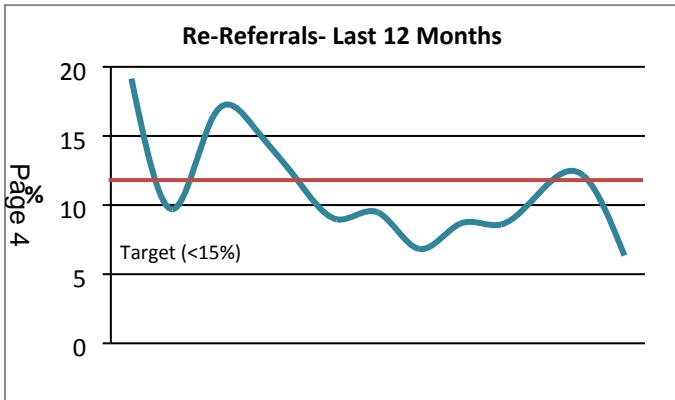
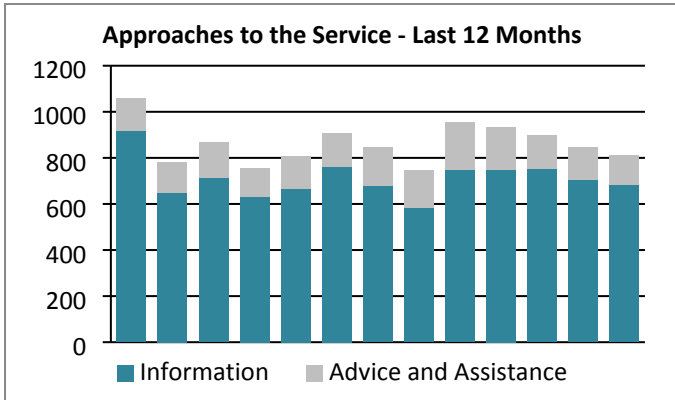
The number of children experiencing care is slowly and safely reducing and we have returned to a downward trend, following a spike some months previously. Particularly pleasing this month is the low numbers of children entering the care system, that all children have care plans in place that ensure their future care needs are met and that all children, who require them, have pathway plans in place. As outlined in the report we will need to ensure and report on children and young people's participation in the development of plans and attendance and engagement in the review process. Yet again we have no children placed in B&B accommodation.

The number of children subject of a child protection plan remains at a high level, following a very busy period, but there are now some indications this activity is slowing and all children have a qualified worker and core group activity is at a high level. Performance has improved within the service quality unit (SQU) in terms of conference and review timescales and I would like to thank the newly appointed managers for their focus in this area. Finally improvement is required around assessment activity and the recording of statutory visits. I am aware there is now an action plan in place to build performance in this area.

Finally just to thank you all for your hard work resulting in a good month's performance overall.

Julie Thomas (HOS)

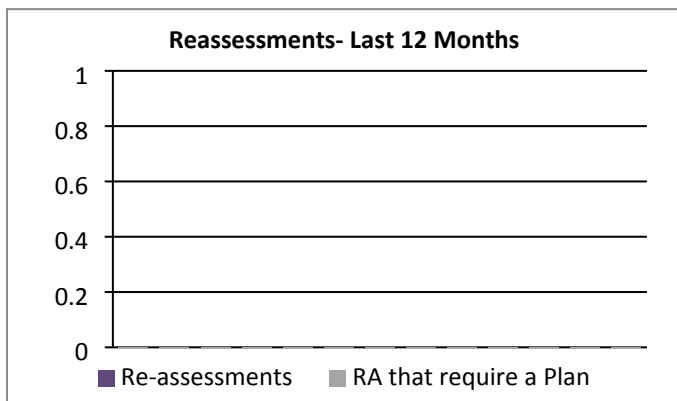
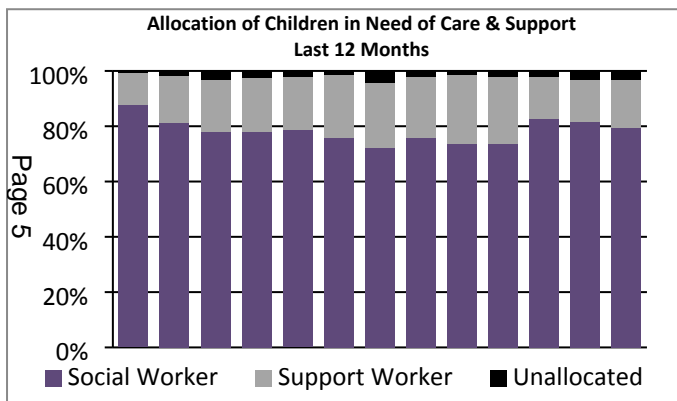
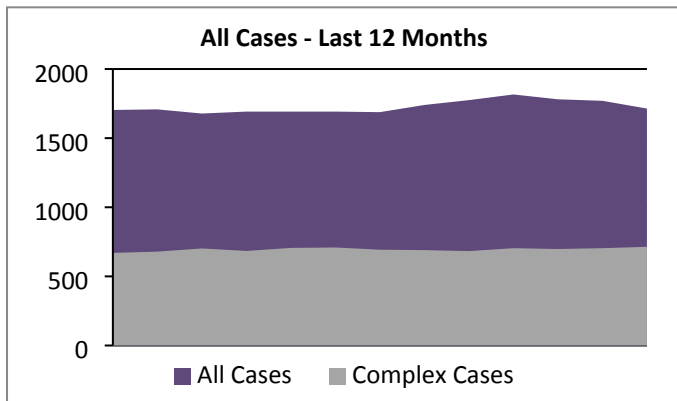
# Front Door – September 2017



Measure	Status (and Target)
We received <b>126 referrals</b> to Child & Family Services (140)	☺
Number of <b>repeat referrals = 8, 6.35%</b> (17, 12.14%)	☺ (<15%)
<b>84.44%</b> (83.45%) of all contacts to the service were helped by <b>providing information</b> .	☺
We carried out <b>22 (32) 10 day assessments</b>	☺
<b>77.27%</b> (78.13%) of these assessments were carried out <b>within 10 days</b>	☹ <b>(93%)</b>
We carried out <b>97 (161) 42 day assessments</b>	☺
<b>62.89%</b> (72.05%) of these assessments were carried out within 42 days.	☹ <b>(90%)</b>
<b>87.32%</b> (90.91%) of our assessments carried out where there is evidence that the child was <b>seen</b> by a qualified worker	☹ <b>(&gt;90%)</b>
<b>53.52%</b> (61.82%) of our assessments carried out where it was appropriate to see the child alone, there is evidence that the child was <b>seen alone</b> by a qualified worker	☺ <b>(&gt;45%)</b>

What's working well?	What are we worried about?	What do we need to do?
<ol style="list-style-type: none"> <li>1. Re-referrals have gone down and have exceeded the current target for the majority of the year.</li> </ol>	<ol style="list-style-type: none"> <li>1. The fluctuations in the level of assessment activity and the timescales for completing assessments.</li> <li>2. The trend for seeing children alone has gone down. While it is above target it has fallen from where we would want it to be.</li> </ol>	<ol style="list-style-type: none"> <li>1. We need to develop the draft 'Assessment Guidance' for workers – NR is lead on project within the service improvement plan.</li> <li>2. We need to build on work started by OD in order to further understand why workload is fluctuating.</li> <li>3. Continue to monitor children seen alone. BSO issue.</li> </ol>

# Supported Care Planning – September 2017

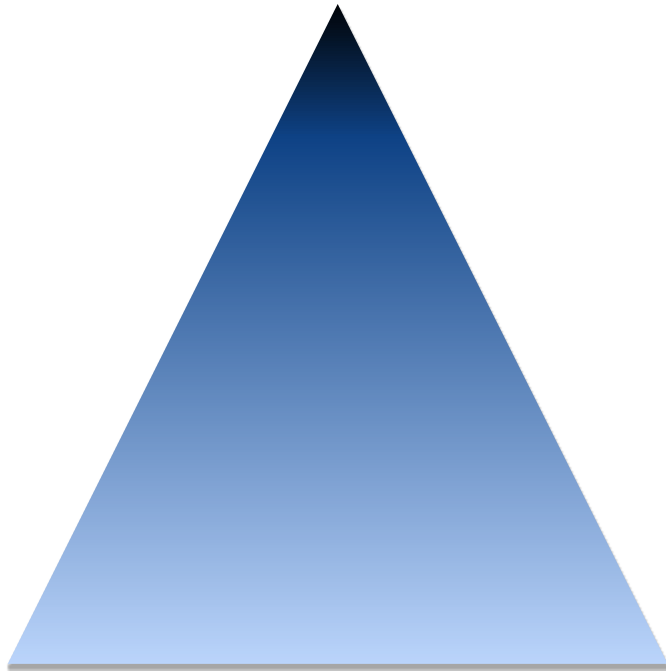


Measure	Status (and Target)
We are currently managing <b>1714 cases</b> of children in need of care and support (1770)	☹️
Of these <b>41.66%</b> (39.77%) represent complex cases in need of intensive support.	☹️
<b>17.40%</b> (15.29%) of Children in Need of Care and Support allocated to unqualified workers.	☺️ <b>(20%)</b>
<b>XX.XX%</b> (XX.XX%) of children having assessments in the month had been assessed within the previous 12 months.	☹️ (<15%)
<b>XX.XX%</b> (XX.XX%) of these led to a new care and support plan.	☹️
<b>XX.XX%</b> of (XX.XX%) reviews of children in need of care and support took place within defined timescales.	☹️ (>85%)
<b>3 days</b> (3 days) The average length of time to allocated.	☹️
<b>XXX days</b> (XXX days) The average length of time for 3+ month CINCS cases.	☹️
We closed <b>163</b> (148) cases in the month.	☺️
We are currently managing <b>273</b> (276) cases under a Special Guardianship or Child Arrangement Order	☹️

What's working well?	What are we worried about?	What do we need to do?
<ol style="list-style-type: none"> <li>The number of case closures has increased.</li> <li>Cases have been allocated in a timely manner.</li> </ol>	<ol style="list-style-type: none"> <li>There has been considerable change in CP and CINCS numbers. These figures have fluctuated much more over the past 12 months when compared to the LAC numbers.</li> </ol>	<ol style="list-style-type: none"> <li>How do we ensure that we continue to close cases in a timely manner without the use of additional resources?</li> <li>OD to continue work to capture the missing information.</li> <li>Work underway around Panels and CP Process to understand and manage pathways (CINCS and CP).</li> </ol>

# Child Protection Summary – September 2017

Child Protection Process



Measure	Result (Prev Month)	Status (Target)
The number of children <b>added</b> to the Child Protection Register in the period.	<b>38</b> (37)	☹️
The number of children <b>removed</b> from the Child Protection Register in the period.	<b>30</b> (29)	😊
The percentage of <b>initial</b> conferences held in timescales in the period.	<b>100%</b> (84.62%)	😊 <b>(98.5%)</b>
The percentage of <b>review</b> conferences held in timescales in the period.	<b>98.77%</b> (93.88%)	😊 <b>(98.5%)</b>
The percentage of <b>initial Core Groups</b> held within timescales in the period.	[REDACTED]	😊 <b>(90%)</b>
The percentage of children on the Child Protection Register that have been <b>registered previously</b> .	[REDACTED] (23.68%)	☹️ <b>(&lt;20%)</b>
The <b>length of time</b> on the Child Protection register for those removed during the month.	<b>197 (166) Days</b>	☹️
% of visits to Children placed on the Child Protection Register which are not overdue	<b>57.14%</b> (54.89%)	☹️ <b>(90%)</b>
The percentage of children on the Child Protection Register that are allocated to a <b>qualified</b> Social Worker at the end of the period.	[REDACTED] <b>100%</b> (100%)	😊 <b>(100%)</b>

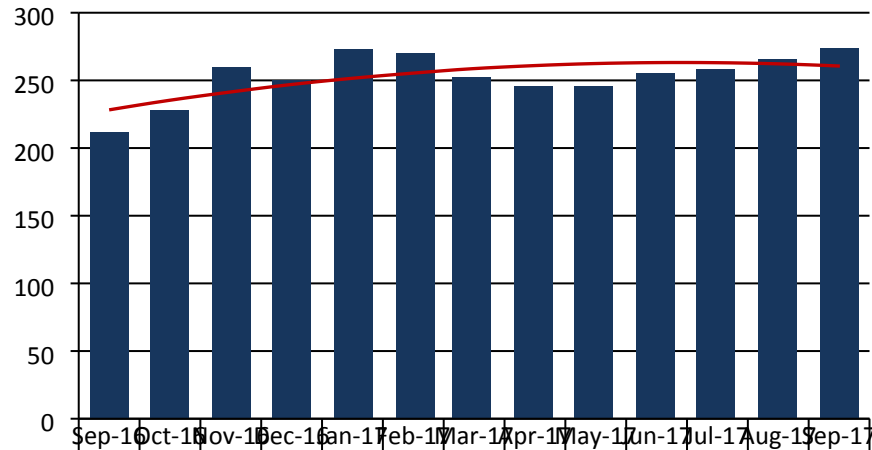
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What's Working Well?	What are we Worried About?	What do we Need to do?
<ol style="list-style-type: none"> <li>1. Timescales for Conferences and Core Groups has improved.</li> <li>2. The length of time a child is registered has increased which suggests there are fewer being deregistered at 3 months.</li> </ol>	<ol style="list-style-type: none"> <li>1. The high number of children on the CP Register.</li> <li>2. The Re-registration rate of children.</li> <li>3. The difference between the number of Strategy Discussions held to the number of cases brought to Initial Conference remains an issue.</li> </ol>	<ol style="list-style-type: none"> <li>1. As part of the service improvement plan, PDR &amp; HN are leading an important project to review the CP Process in order to promote best practice.</li> </ol>

# Child Protection – Additional Data – September 2017

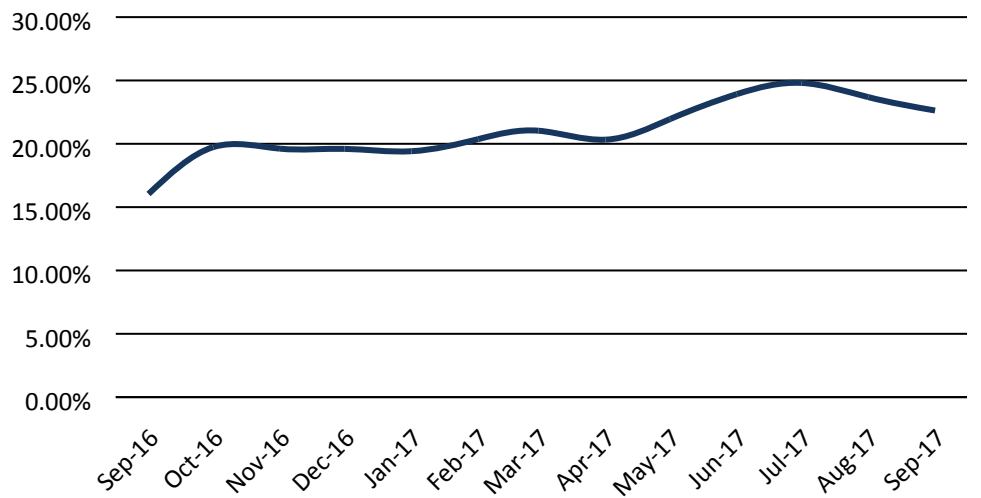
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**Child Protection Register Population - Last 12 Months**

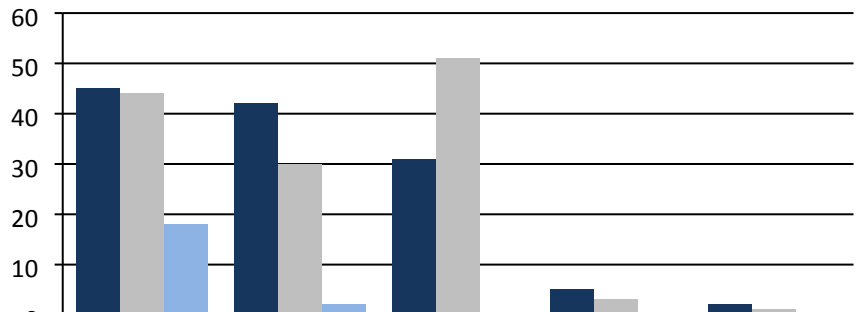


Total	212	228	260	250	273	270	252	246	246	255	258	266	274
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**Child Protection Re-Registrations- Last 12 Months**

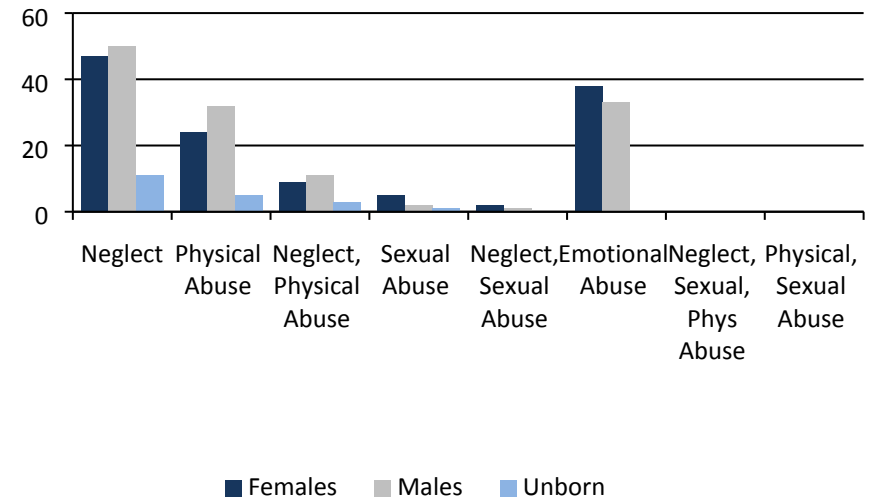


**Child Protection Register - Time Registered by Gender**

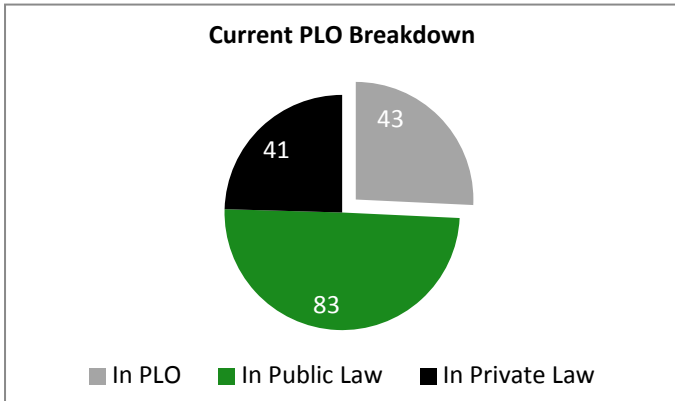
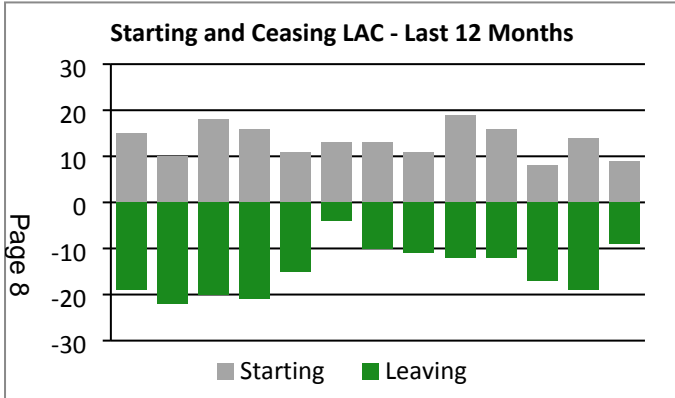
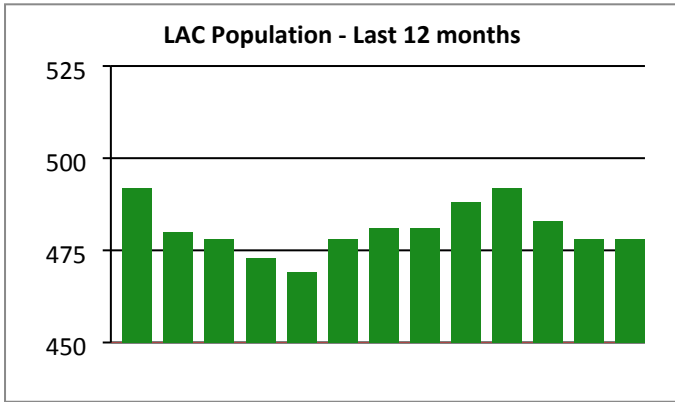


	Less than 3 months	Less than 6 months	6 months to 1 Year	1 Year to 2 Years	Over 2 Years
Females	45	42	31	5	2
Males	44	30	51	3	1
Unborn	18	2	0	0	0

**Child Protection Register - Category by Gender**



# Looked After Children – September 2017



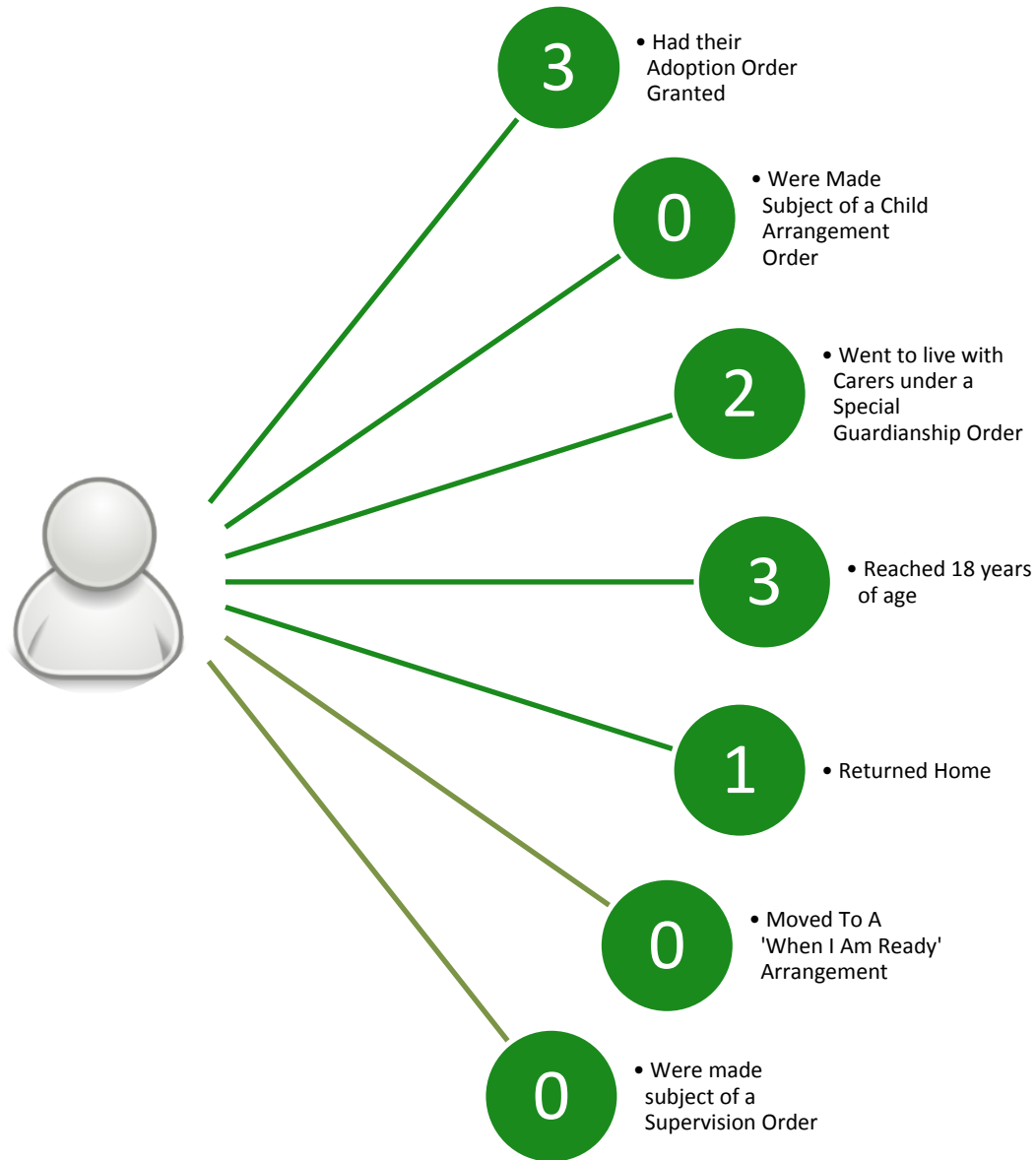
Measure	Status (and Target)						
9 (14) became looked after during the month.	☹️						
9 (19) ceased to be looked after during the month.	😊						
At the end of the month there were <b>478</b> (478) looked after children.	☹️						
<b>100%</b> (100%) looked after children had a completed Care and Support Plan within 10 days of becoming looked after.	😊						
We carried out <b>122</b> (79) LAC Reviews. <b>98.36%</b> (84.81%) of these were completed within statutory timescales.	☹️						
<b>10, 90.91%</b> (10, 90.91%) of 4 month LAC reviews which had a Plan for Permanence.	☹️						
<b>7, 38.89%</b> (N/A, N/A %) of number of PEPs received within prescribed timescales.	☹️						
<b>20.09%</b> (24.77%) of LAC Statutory Visits due in the month were overdue.	☹️ <b>(10%)</b>						
<b>98.33%</b> (100.00%) of LAC cases were allocated to a qualified Social Worker.	☹️ <b>(100%)</b>						
<b>PLO Breakdown:</b> <table border="0" style="display: inline-table; vertical-align: top;"> <tr> <td>PLO Initiated:</td> <td><b>43</b> (41) Cases</td> </tr> <tr> <td>In Public Law Proceedings:</td> <td><b>83</b> (82) Cases</td> </tr> <tr> <td>In Private Law Proceedings:</td> <td><b>41</b> (35) Cases</td> </tr> </table>	PLO Initiated:	<b>43</b> (41) Cases	In Public Law Proceedings:	<b>83</b> (82) Cases	In Private Law Proceedings:	<b>41</b> (35) Cases	-
PLO Initiated:	<b>43</b> (41) Cases						
In Public Law Proceedings:	<b>83</b> (82) Cases						
In Private Law Proceedings:	<b>41</b> (35) Cases						

What's working well?	What are we worried about?	What do we need to do?
<ol style="list-style-type: none"> <li>1. Timescales for LAC Reviews.</li> <li>2. IAA has developed a process for managing some of the Private Law issues.</li> </ol>	<ol style="list-style-type: none"> <li>1. Number of overdue statutory visits; this is a re-occurring theme (across all areas).</li> <li>2. The number of PLO cases are increasing.</li> </ol>	<ol style="list-style-type: none"> <li>1. Work to be carried out around PEP's.</li> <li>2. Working with 4C's to maximise our capacity with inter agency working; working with 4C's to look at barriers and availability of IFA's for Swansea.</li> <li>3. Need to understand the LAC population and where it links in.</li> </ol>



# Children Leaving Care in September 2017 – Destination

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## What's working well?

## What are we worried about?

1. We need to see more children returning home and achieving permanence with families.

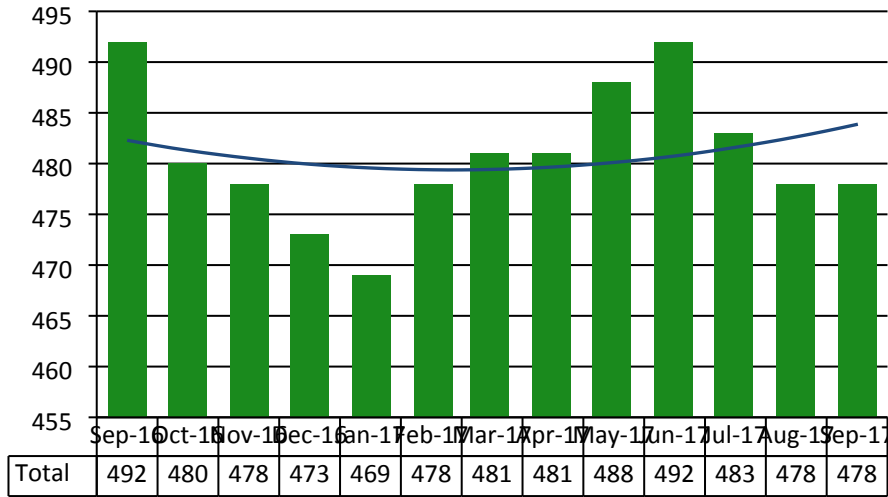
## What do we need to do?

1. SOS Framework and Workforce Development to consider how to support staff to achieve rehabilitation, including the effective use of trajectories.

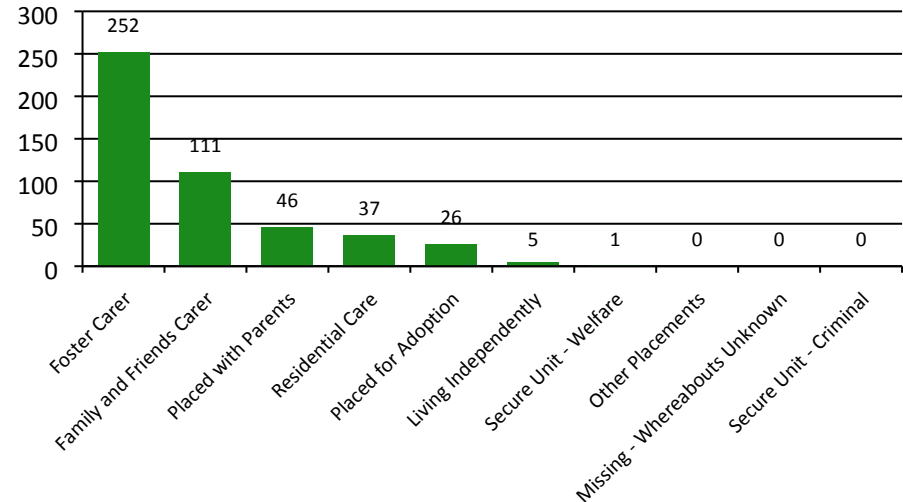
# Looked After Children – Additional Data – September 2017

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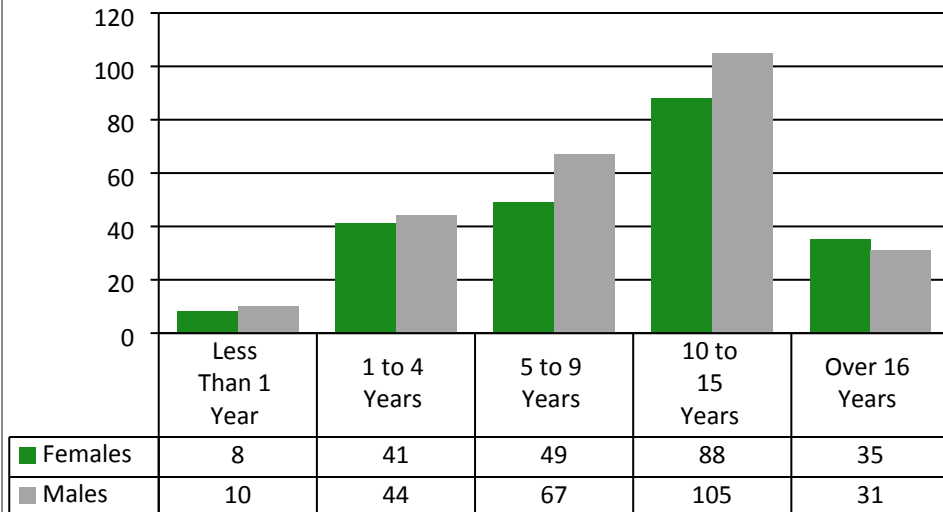
**Looked After Children Population - Last 12 Months**



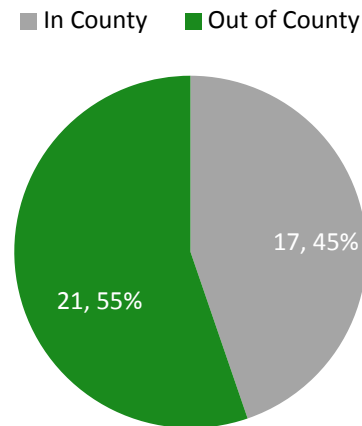
**Looked After Children - Current Placement Types**



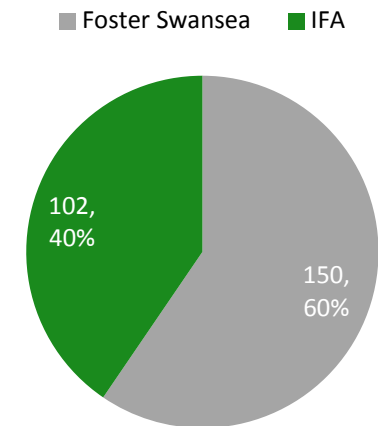
**Looked After Children - Current Age and Gender**



**Looked After Children Population - Residential Care Geography**

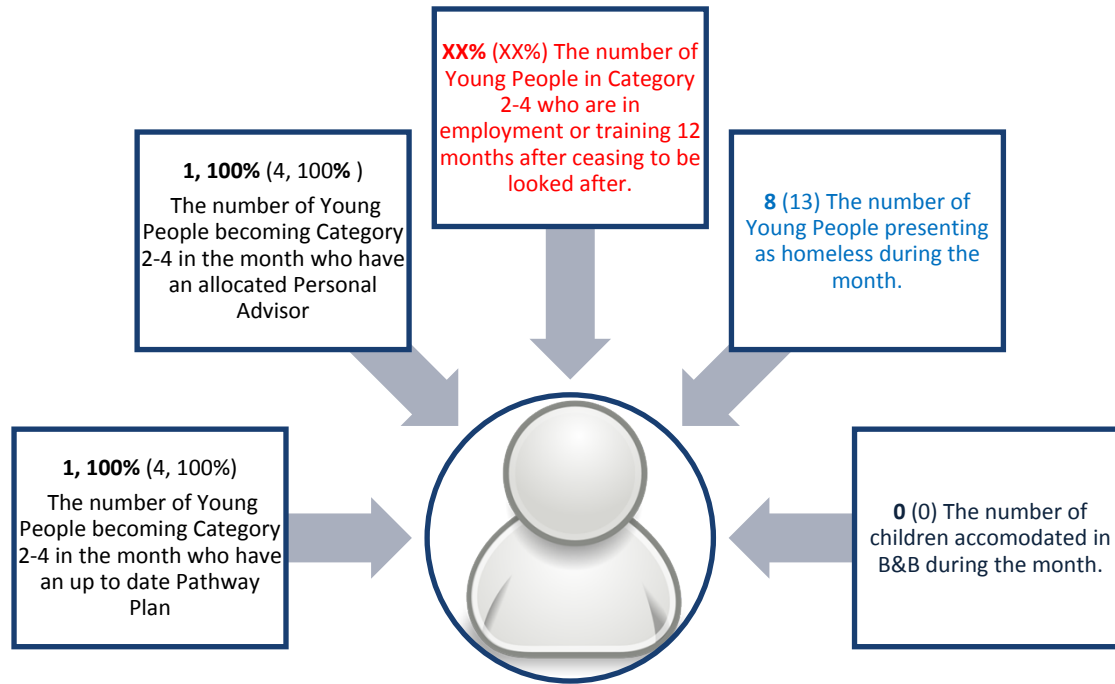


**Looked After Children Population - Fostering Split**



# Young People Transitioning to Adulthood – September 2017

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Young People by Leaving Care Category		Number
Category 1	Aged 16 or 17 and looked after	<b>65</b> (65)
Category 2	Aged 16 or 17, not looked after, previously Category 1	<b>7</b> (7)
Category 3	Aged 18+, previously Category 1 or Category 2	<b>146</b> (147)
Category 4	Reconnecting to Care Leaver services	<b>5</b> (5)
Category 5	Children who left care under a Special Guardianship Order	<b>13</b> (13)
Category 6	Other formerly accommodated children who may be entitled to advice and support	<b>29</b> (28)

## What's working well?

1. The none use of B&B.
2. 8 YP's presenting as homeless have been found supported lodgings
3. We now have access to The Foyer after hours.
4. We are pleased that 100% of our YP's have Pathway Plans but their participation in their Plans needs to be looked at.

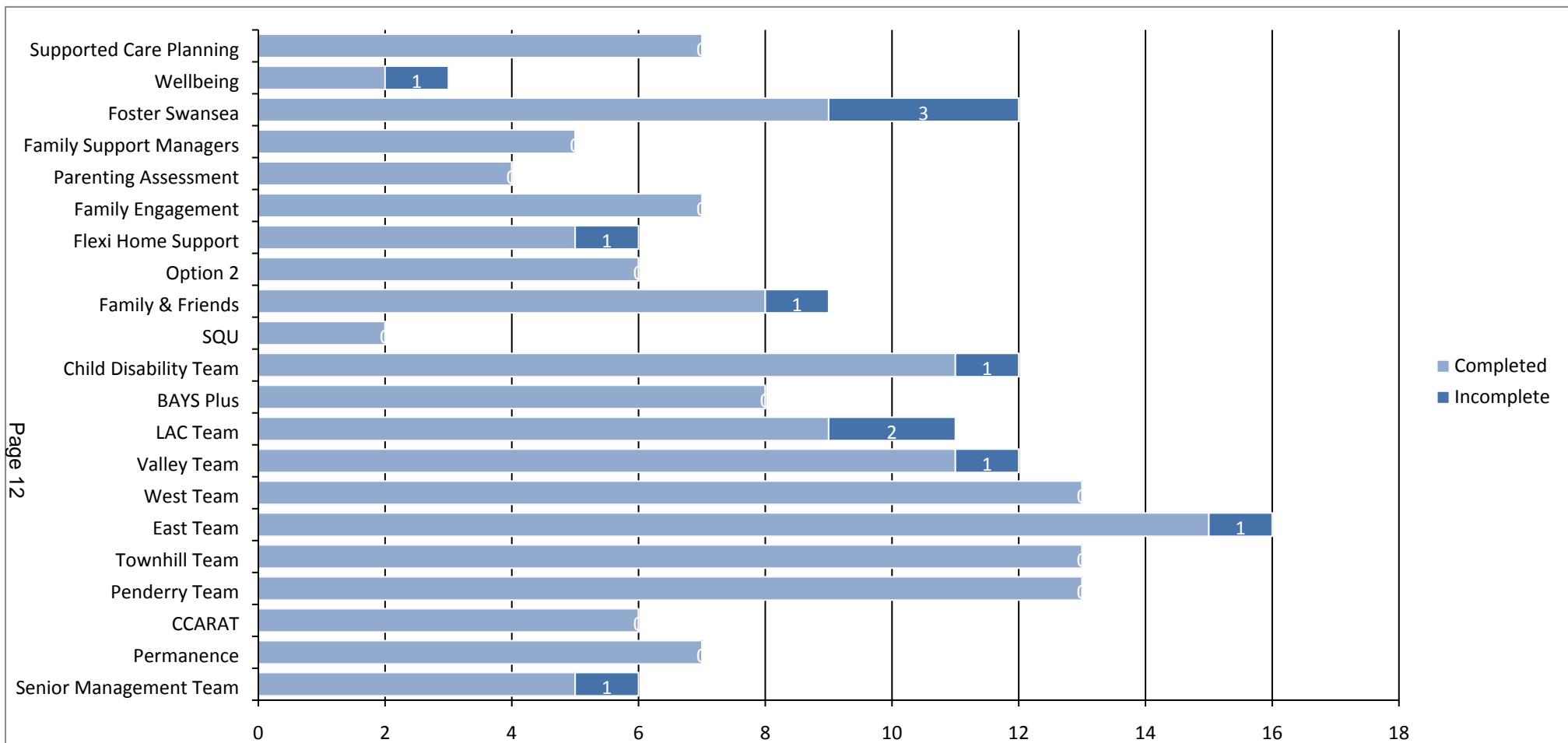
## What are we worried about?

1. 8 YP's presented as homeless

## What do we need to do?

1. Pathway planning and participation will be included within the developments of the YPA which is a sub-group of OMG and which ultimately feeds into the Corporate Parenting Board.

# Staff Supervision – September 2017



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What's Working Well?	What are we Worried About?	What do we Need to do?
1. The figures look positive.		1. Review how the figures are captured with SM leaving and to ensure there are no anomalies?

**Corporate and National Reporting - Current year to date (End of Q1) 2017/18**

Ref.	Key Performance Indicator	Swansea End of Year 2016/17	Latest Wales Ave 2016/17	Swansea Target 2017/18	Swansea YTD 2017/18	What is Good Performance?	RAG Status
Measure 24	The percentage of assessments completed for children in statutory timescales	82.39%	-	90%	<b>72.84%</b>	HIGH IS GOOD	-
Measure 25	The percentage of children supported to remain living with their family	69.08%	-	Benchmarking Required	<b>72.99%</b>	HIGH IS GOOD	-
Measure 26	The percentage of looked after children returned home from care during the year	17.70%	-	Benchmarking Required	<b>TBC</b>	TARGET RANGE	-
Measure 27 (CFS7)	The percentage of re-registrations of children on local authority Child Protection Registers (CPR) <i>[amended to latest definition]</i>	5.58%	-	<20%	<b>4.81%</b>	LOW IS GOOD	-
Measure 28	The average length of time for all children who were on the CPR during the year	234 Days	-	Benchmarking Required	<b>195 Days</b>	LOW IS GOOD	-
Measure 29a	The Percentage of children achieving the core subject indicator at Key Stage 2	57.65%	-	80%	<b>Annual</b>	HIGH IS GOOD	-
Measure 29b	The Percentage of children achieving the core subject indicator at Key Stage 4	19.32%	-	Benchmarking Required	<b>Annual</b>	HIGH IS GOOD	-
Measure 30	The percentage of children seen by a registered dentist within 3 months of becoming looked after	86.67%	-	88%	<b>Annual</b>	HIGH IS GOOD	-
Measure 31	The percentage of children looked after at 31 <sup>st</sup> March who were registered with a GP within 10 working days of the start of their placement	91.99%	-	95%	<b>96.49%</b>	HIGH IS GOOD	-
Measure 32 SCC/002 NSI	The percentage of looked after children who have experienced 1 or more changes of school, during periods of being looked after, which were not due to transitional arrangements, in the year to 31 <sup>st</sup> March	16.61%	-	15	<b>Annual</b>	LOW IS GOOD	-
Measure 33 SCC/004 NSI	The percentage of looked after children on 31 <sup>st</sup> March who have had three or more placements during the year	6.70%	-	7	<b>7.11%</b>	LOW IS GOOD	-
Measure 34a	The percentage of all care leavers who are in education, training or employment 12 months after leaving care	28.97%	-	Benchmarking Required	<b>TBC</b>	HIGH IS GOOD	-
Measure 34b	The percentage of all care leavers who are in education, training or employment 24 months after leaving care	34.29%	-	Benchmarking Required	<b>TBC</b>	HIGH IS GOOD	-
Measure 35	The percentage of care leavers who have experienced homelessness during the year	8.92%	-	Benchmarking Required	<b>TBC</b>	LOW IS GOOD	-

Ref.	Key Performance Indicator	Swansea End of Year 2016/17	Latest Wales Ave 2015/16	Swansea Target 2017/18	Swansea YTD 2017/18	What is Good Performance?	RAG Status
CFS1	The number of children becoming looked after	175	-	170	78	LOW IS GOOD	
CFS6	The total number of children in need cases open during the year	3204	-	3000	Annual	TARGET RANGE	-
CFS8	The <b>number</b> of children who remain on the local authority's CPR for more than one year	22	-	< 20	13	LOW IS GOOD	-
CFS10	The number of children placed in residential care at date of report	40	-	40	37	TARGET RANGE	-
SCC/041a NSI	Eligible children with pathway plans	94.37%	-	94	75%	HIGH IS GOOD	-

# Notes – Performance Report – September 2017

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# Child & Family Services Performance Report

Quarterly Supplement  
Quarter 2 – 2017/18

v1

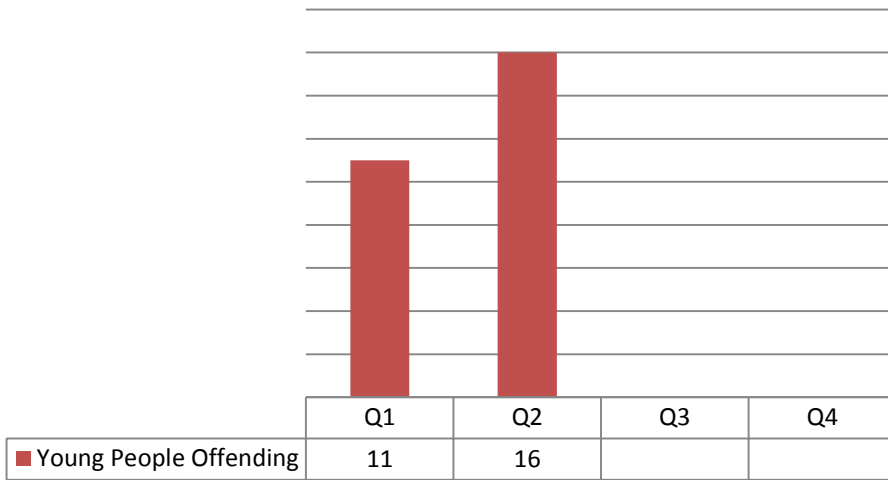




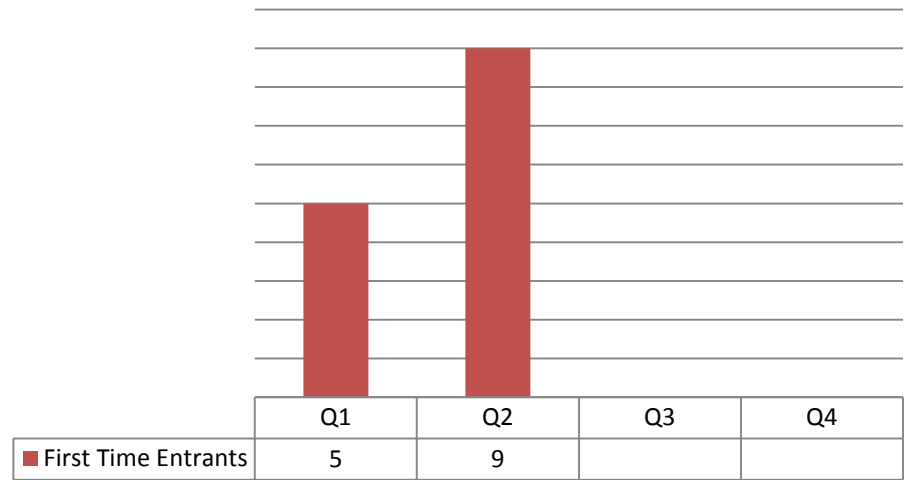
# Youth Offending Service – Q2 2017/18

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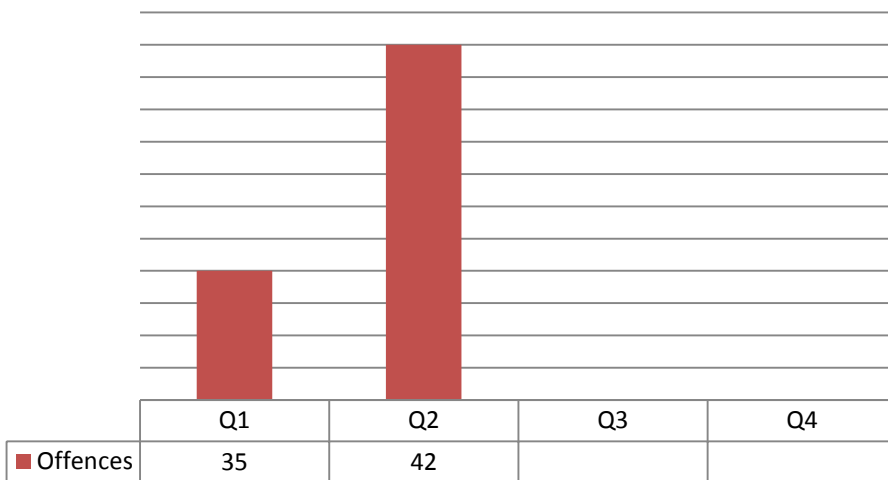
### Young People Offending



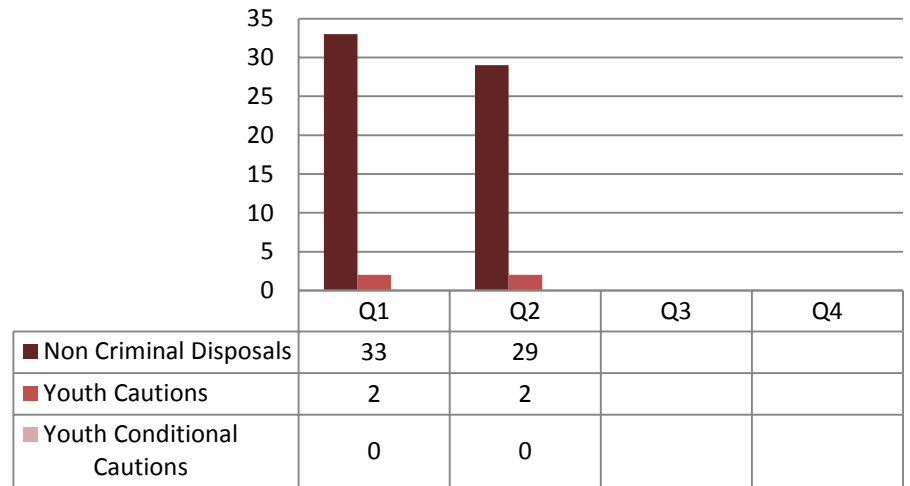
### First Time Entrants



### Offences



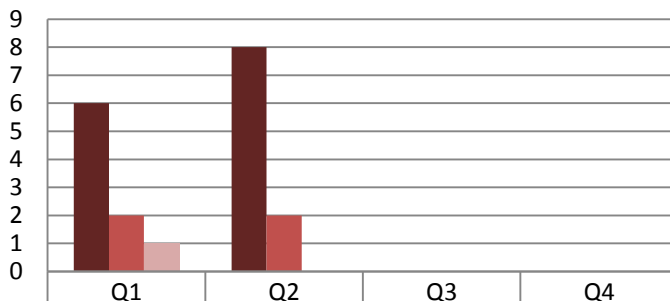
### Pre-Court Outcomes



# Youth Offending Service – Q2 2017/18

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## Post Court Outcomes



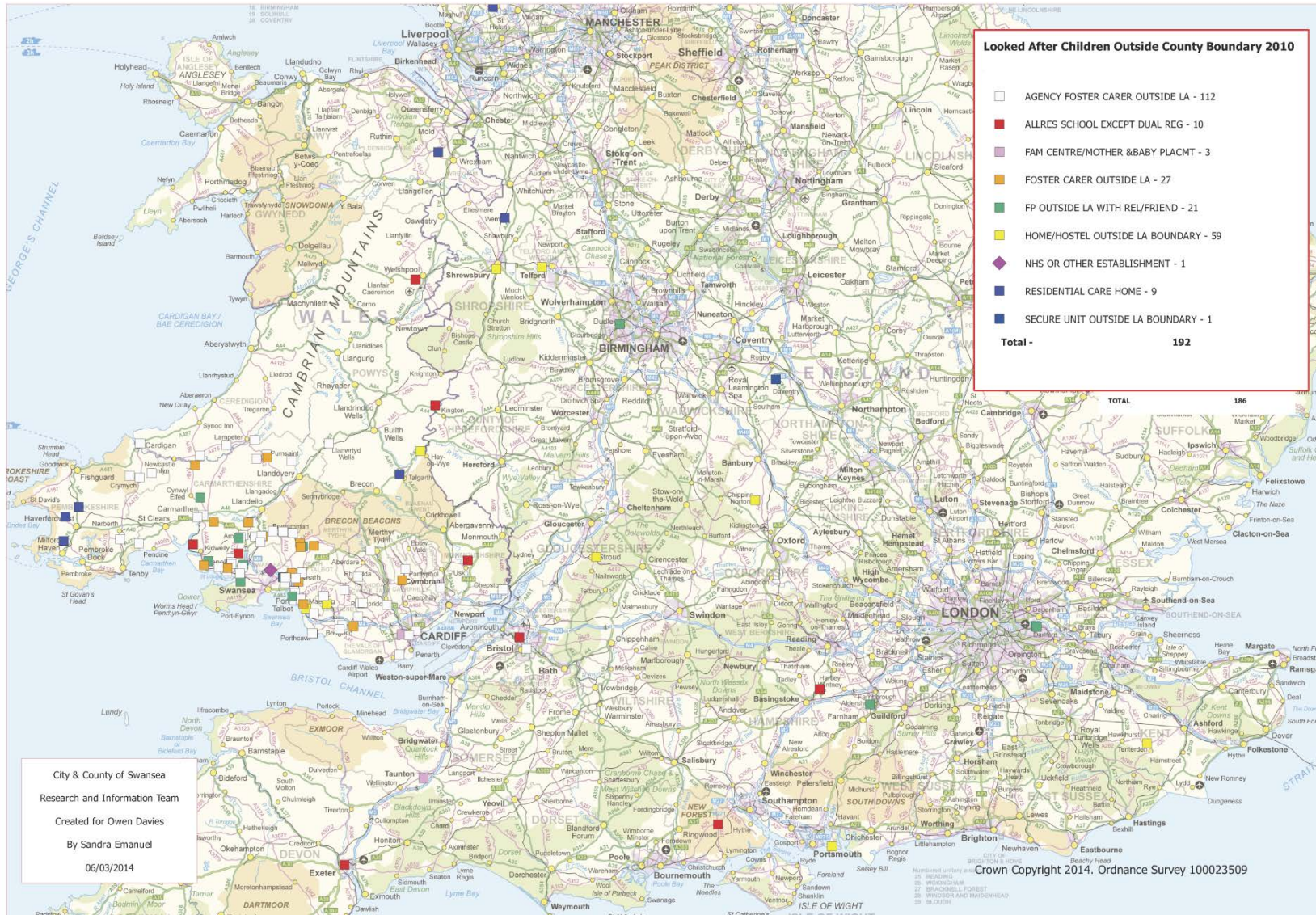
	Q1	Q2	Q3	Q4
Referral Order	6	8		
Youth Rehabilitation Order	2	2		
Custodial	1	0		

In 2015-16 Swansea had a total of 8 custodial sentences, we are half way through the year with only 1 and we are hopeful that this work to prevent custodial sentences continues until the end of the year.

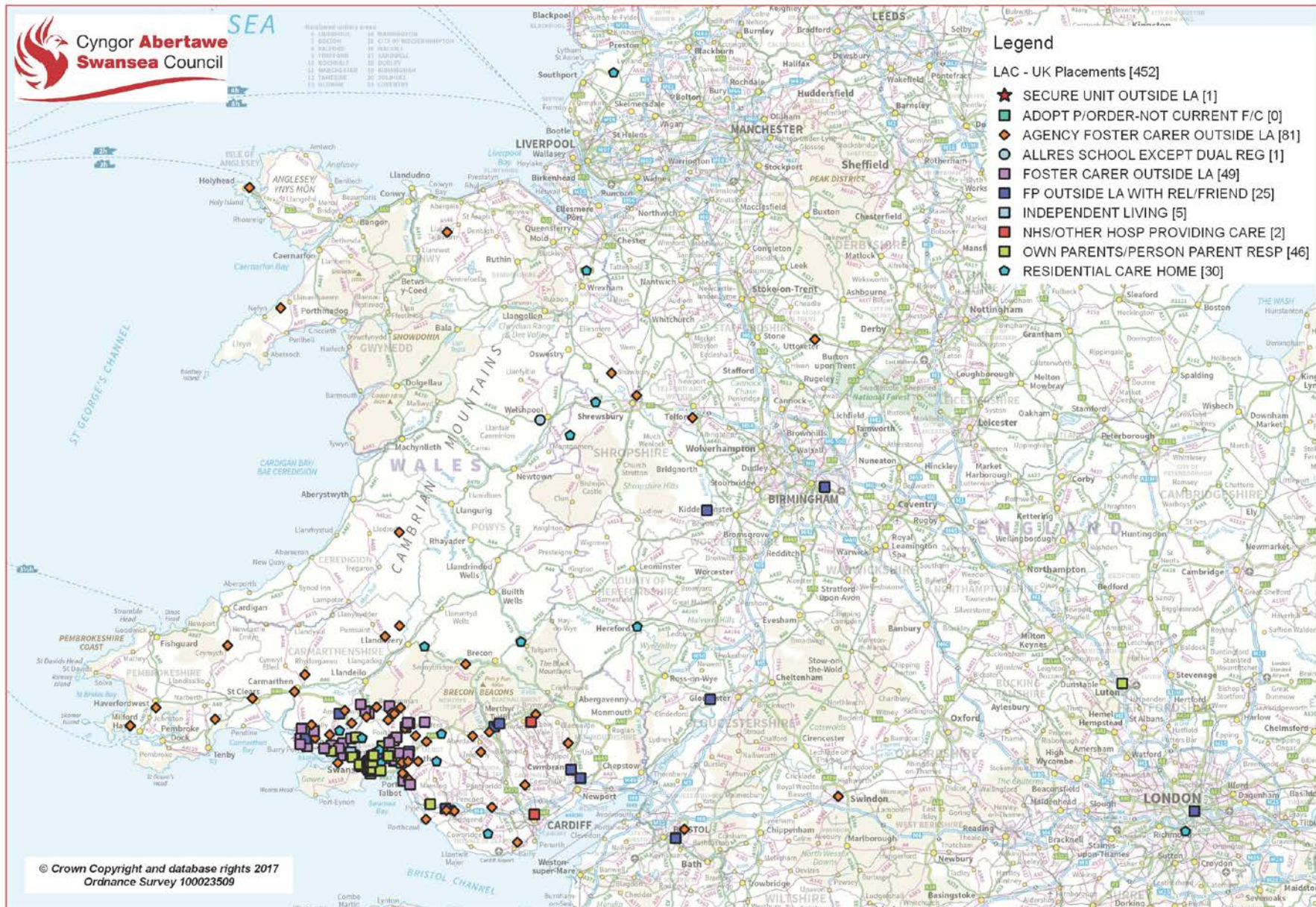
The use of custody is addressed by offering the court robust alternatives and the on-going work to reduce the risk young people pose to others.

Type of offence (Q2) 2017/18	(Q2) 2017/18
ARSON	0
BREACH OF BAIL	3
BREACH OF CONDITIONAL DISCHARGE	0
BREACH OF STATUTORY ORDER	3
CRIMINAL DAMAGE	8
DOMESTIC BURGLARY	0
DRUGS OFFENCE	3
FRAUD AND FORGERY	0
MOTORING OFFENCES	12
NON DOMESTIC BURGLARY	0
OTHER	0
PUBLIC ORDER	10
RACIALLY AGGRAVATED	1
ROBBERY	2
SEXUAL OFFENCE	1
THEFT AND HANDLING	7
VEHICLE THEFT	11
VIOLENCE AGAINST THE PERSON	16

# Placement of LAC – All LAC Children Q4 2010



# Placement of LAC – All LAC Children Q2 2017/18



## Corporate Reporting Measures – Child & Family Services

2016/17				2017/18			
Qtr1	Qtr2	Qtr3	Qtr4	Qtr1	Qtr2	Qtr3	Qtr4

PI Ref

PI Description

**CFS14**

**The percentage of decisions about a referral for care and support received by Child and Family Services which are taken within 24 hrs from receipt of referral**

Data - (N)

508	404	408	456	555	410		
508	404	408	456	555	410		
↓ 100%	100%	100%	100%	100%	100%	100%	100%
<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>		

Data - (D)

Target

Result

**CFS16**

**The percentage of initial core group meetings held within 10 working days of the initial child protection conference**

Data - (N)

60	67	116	104	95	98		
64	70	130	121	107	118		
↑ 90%	90%	90%	90%	90%	91%	92%	95%
<b>93.75%</b>	<b>95.71%</b>	<b>89.23%</b>	<b>85.95%</b>	<b>88.79%</b>	<b>83.05%</b>		

Data - (D)

Target

Result

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2016/17				2017/18			
Qtr1	Qtr2	Qtr3	Qtr4	Qtr1	Qtr2	Qtr3	Qtr4

PI Ref

PI Description

**CFS18**

**The number of children looked after per 10,000 of the 0-17 Swansea population**

Data - (N)

496	492	473	481	492	478		
47838	47838	47026	47026	47026	47026		
NEW	NEW	NEW	NEW	110	108		
103.68	102.85	100.58	102.28	104.62	101.65		

Data - (D)

Target



Result

**CFS 19**

**The number of children on the Local Authority's Child Protection Register per 10,000 of the 0-17 Swansea population**

Data - (N)

206	212	250	252	255	274		
47838	47838	47026	47026	47026	47026		
NEW	NEW	NEW	NEW	55	54	53	53
43.06	44.32	53.16	53.59	54.23	58.27		

Data - (D)

Target



Result

2016/17				2017/18			
Qtr1	Qtr2	Qtr3	Qtr4	Qtr1	Qtr2	Qtr3	Qtr4

PI Ref

PI Description

**CFS20**

**The number of children in need of care and support per 10,000 of the 0-17 Swansea population**

Data - (N)

1039	1034	1008	995	1112	1000		
47838	47838	47026	47026	47026	47026		
NEW	NEW	NEW	NEW	230	220	190	190
217.19	216.15	214.35	211.59	236.46	212.65		

Data - (D)

Target



Result

**CFS21**

**Percentage of all statutory indicators for Child & Family Services that have maintained or improved performance from the previous year**

Data - (N)

New	New	New	New	4	3		
-	-	-	-	5	5		
-	-	-	-	80%	80%	80%	80%
-	-	-	-	80%	60%		

Data - (D)

Target



Result

2016/17				2017/18			
Qtr1	Qtr2	Qtr3	Qtr4	Qtr1	Qtr2	Qtr3	Qtr4

PI Ref

PI Description

**Measure 24**

**The percentage of assessments completed for children within statutory timescales**

Data - (N)	229	288	251	273	250	272		
Data - (D)	236	358	318	351	328	390		
Target	93%	93%	93%	93%	86%	87%	89%	90%
Result	97.03%	80.45%	78.93%	77.78%	76.22%	70.00%		

↑

**Measure 28**

**The average length of time for all children who were on the Child Protection Register (CPR) during the year**

Data - (N)	16060	21092	18408	26578	22330	17372		
Data - (D)	68	85	78	125	112	91		
Target	365	365	365	365	100-300	100-300	100-300	100-300
Result	236	248	236	213	199	191		

↓

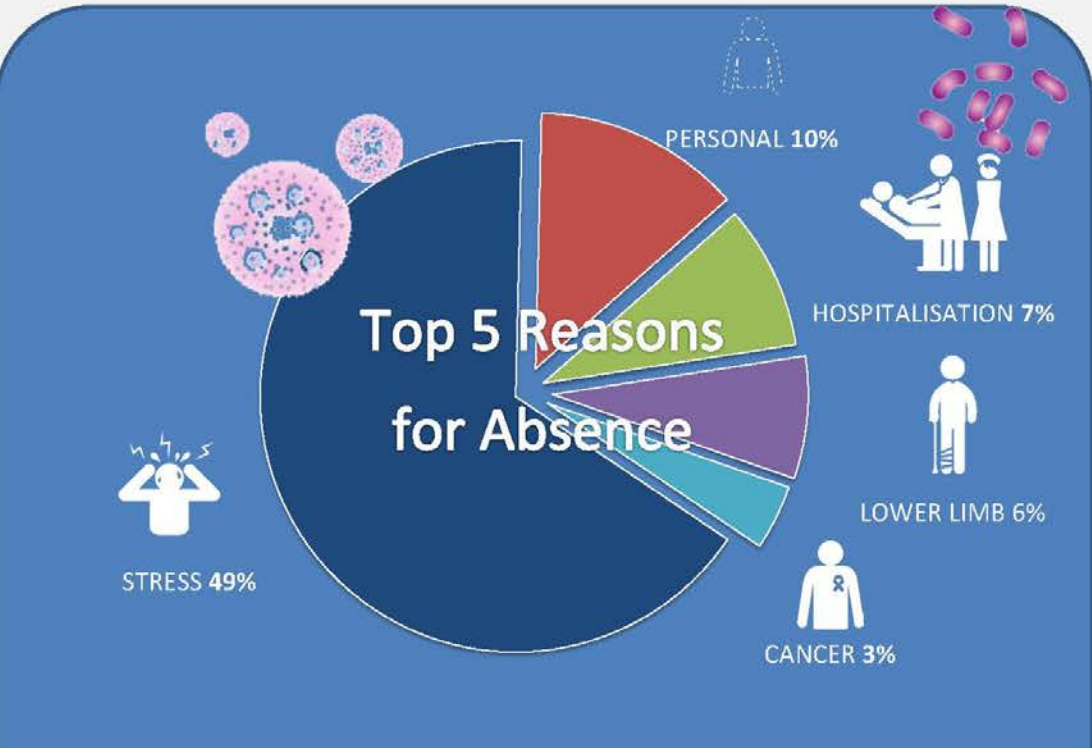
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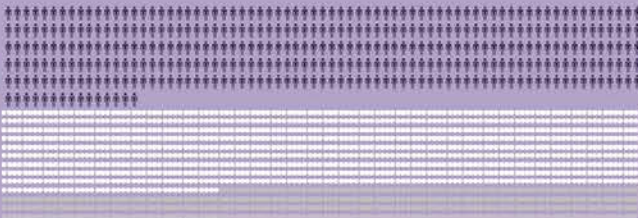
## Western Bay Adoption – Quarter 2 2017/18

<b>1. Number of Children Referred</b>	
Quarter 2 2017/18	50
2016/17 year end data	55
<b>2. Number of PO Granted</b>	
Quarter 2 2017/18	7
2016/17 year end data	53
<b>3. Number of children matched</b>	
Quarter 2 2017/18	19
2016/17 year end data	32
<b>4. Number of Children Placed</b>	
Quarter 2 2017/18	19
2016/17 year end data	30
<b>5. Number of Children waiting to be Matched (family finding)</b>	
Current	21
Potential Links identified	5
Potential Matches identified	7
Still searching	6
Consideration being given to change of plan	3

<b>5. Number of Adoption Orders Granted</b>	
Year to Date	19
2016/17 year end data	28
<b>6. Number of Children in Adoptive P'ment where AOG not yet granted</b>	
Monthly	26
2016/17 year end data	28
<b>7. Number of Children placed outside of region</b>	
Year to date	8
2016/17 year end data	15
<b>8. Number of Children Placed with WBAS Adopters</b>	
Year to Date	11
2016/17 year end data	15
<b>9. Number of Placement Breakdowns(post AOG) &amp; Disruptions (pre AOG)</b>	
Monthly disruptions	0
year to Date	0
2016/17 year end data	0
Monthly breakdowns	0
Year to Date	0
2016/17 year end data	0



Stress is the number one reason for staff being absent. Stress covers many different conditions and is further classified as work related (41.8%), or non-work related (58.2%). These five reasons account for nearly half of all absence through sickness in Child and Family Services.



350 people have taken 1,640 days of sick since April 2017.

# SICKNESS

